# **SOCIAL WORK**

Below is an example of a **job announcement**. Your resume should address the qualifications and requirements for the position in the Skills/Qualifications section.

Job title: Social Worker Job Type: Full Time

Location: Harborview Medical Center – Seattle, Washington
As a social worker, you will provide direct social work services to Harborview Medical
Center patients in an environment noted for diversity, community involvement, and

intellectual excitement.

### Job tasks include, but are not limited to:

- Maintaining working knowledge of community resources, processes, interventions and requirements pertaining to your assigned service area
  - May include mental health crisis intervention, suicide risk assessment, interpersonal violence, substance abuse, and others
- Providing skilled social work services to clinic patients of all ages, including:
  - Comprehensive psychosocial assessments, grief counseling, crisis intervention, etc.
- Developing and maintaining relationships with agencies providing specialty care to patients
- Serving as an ambassador for the Social Work Department and promoting effective work relationships

## **Qualifications:**

#### Required:

- Master of Social Work Degree from a program accredited by the Council on Social Work Education
- Two years of full-time professional social work experience in a health-care setting OR equivalent education/experience

#### Desired:

- Strong and effective communication and interpersonal skills
- Ability to work both independently and within a team
- Proficient knowledge of code of ethics and proper documentation
- Ability to work with diverse patient population that includes many who are experiencing homelessness or are marginally/unstably housed

Please send a resume and appropriate documents that serve as proof of successfully completing required education/experience. We are looking for evidence that you have the skills, experience, and abilities indicated in this announcement.

# Joshua Adam Johnson 5300 Pacific Avenue SE Olympia, WA 98506

Because employers rarely send anything by regular "snail" mail, street addresses are optional (city/state is OK). I would advise that it be left off any resume posted online (except for Saints4Hire, because it is a closed system).

(360) 234-6789

# Joshua.johnson@stmartin.edu

Do not label these as "Phone:" or "e-mail" – it's obvious what they are. Also, make sure your email address is professional and includes only your name.

**Profile:** this section should make it clear what position you are applying for and should include the keywords from the job ad. For example:

Master's of Social Work graduate with coursework and experience in mental health and crisis intervention. Successful in working with diversity of cases and providing social services to a variety of patients.

**Skills and Qualifications** This is the MOST important section of a resume. Employers will usually take about 5 seconds to scan to see if the skills listed are what they are looking for in the job ad.

- Master in Social Work from the University of Washington
- Over three years' experience working within the mental health field
- 27 credits in social work coursework including Sex, Race, and Disability, Case Management and Advanced Interviewing, and Intercultural Communication
- Excellent interpersonal and communication skills developed through working with a variety of patients with varying needs

The bulleted statements address the skills gained over a period of time in different workplaces that match the skills they are looking for.

#### Education

Master's Degree in Social Work, University of Washington, Seattle, WA Graduation date May 2016 Dean's list, fall of 2015 (3.87 GPA)

Bachelor of Arts in Psychology, Saint Martin's University, Lacey, WA Graduation date May 2014

Always list the most recent first. You may add other college experience to the second page – only include it here if it is relevant to the job.

Omit high school!

**Experience** This section may contain both PAID and UNPAID experience. On a job application form, it will probably be separate. Your resume, however, is a summary of what experience you will bring to a specific job, no matter where or how you got it.

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### 2015-2016 WA State Dept. of Health – Internship

- Greeted patients and aided in the completion and filing of appropriate paperwork
- Observed and helped with each step of the mental health evaluation process

### 2012-2014 Olympia Soup Kitchen Volunteer

• Helped prepare and serve meals to community members in need

## 2010-2014 Office of Campus Life – Work Study

Managed front desk and helped schedule and track events

Your resume can go more than one page – put your name and page 2 on the second page and make sure your first page has the most relevant information on it.

Bullets under jobs/experience should be limited to no more than three. It is not necessary to list every job you ever had – this student probably worked some fast food or in-home jobs too where he developed his interpersonal and communication skills.

### **Leadership** Dean's list, fall of 2015 (3.87)

Saint Martin's basketball team member, 2010-2014

Society of Fellows member, 2011-2014

President of Psychology Club, 2011-2012

**Interests** These are optional, and should ONLY be included if related in any way to the type of work you will be doing.

### References

Available upon request.

References go on a separate page with your name and contact information (like your resume heading). Make sure you indicate how you know each reference and provide contact information for them. Let your references know when you have provided their name to a potential employer.

#### **Cover Letter Format**

Your Address City, State, Zip Phone E-Mail

This information may be at the top or after our name at the end.

Date

Name of Contact Person Title Organization Street Address City, State, Zip

Dear (Contact Person's Name):

**Opening Paragraph:** The reason you are writing.

State why you are writing and name the position or type of position for which you are applying. Mention how you learned of the position and the name of any referring person. Briefly describe why you are interested in this particular position.

**Body of the Letter:** Show enthusiasm for what you like to do.

Briefly describe the skills and/or experiences you have that fit the requirements of the position. If you have related experiences, mention your qualifications and achievements. This is your chance to give the reader more insight into who you are as a person. Do not repeat your resume. This is the time to mention **personal qualities or special experiences and motivators.** 

**Closing Paragraph:** Directly, but politely, indicate your desire to further discuss your qualifications in an interview. Make it easy for the reader to contact you by providing your phone number, email and the best time to reach you. Thank the contact person for his or her time and consideration.

Sincerely, (Leave four spaces between *sincerely* and *your typed name*)

Your signature

Your typed name (Two spaces)

### **Sample Cover Letter**

5555 Pacific Ave SE Lacey, WA 98503 360-555-3235 Joshua.johnson@stmartin.edu

June 27, 2016

Steve Miller, Human Resources Harborview Medical Center 444 Wilson Street Seattle, WA 98101

Dear Mr. Miller,

One of my former supervisors, Ms. Williams, at the Washington State Department of Health referred me to your current job opening. I am very interested in furthering my career in the social work field, and this position would be a great place to start.

I am a recent graduate of the University of Washington Master's in Social Work program. I also graduated with a Bachelor's Degree in Psychology from Saint Martin's University. During my time at Saint Martin's, I was involved in several extracurricular activities, clubs, and volunteer programs. My time at the University of Washington involved an internship at the Department of Health and courses such as Sex, Race, and Disability, Case Management and Advanced Interviewing, and Intercultural Communication. My studies and other experiences have given me the opportunity to foster my teamwork, leadership, communication and interpersonal skills.

I would appreciate the opportunity to meet with you and visit the Harborview Medical Center in person to discuss the needs and qualifications you are seeking for this position. Thank you for taking the time to look over my resume. I look forward to hearing from you in the near future.

Sincerely,

Joshua Johnson

Enc. Resume