CURRICULUM VITAE

Saint Martin's University

NAME: Gina R. M. Armer, Ph.D.

TITLE: Assistant Professor of Business

DEPARTMENT: School of Business



HOME

ADDRESS: DATE: August 1, 2020

4740 Seville Ln SE PHONE: 206-953-9539
Lacey, Washington 98503 E-MAIL: grmarmer@gmail.com

OFFICE ADDRESS: PHONE: 360-438-4361

Saint Martin's University EXT.: 4361

5000 Abbey Way SE WEBSITE: http://www.stmartin.edu/
Lacey, Washington 98503

E-MAIL: GArmer@stmartin.edu

EDUCATION BEYOND HIGH SCHOOL:

Degrees - Completed:

Ph.D. Education University of Idaho, Moscow, Idaho 2009
Major: Adult and Organizational Learning, Major Professor: Laura B. Holyoke

Interdisciplinary dissertation focused on a 19th century woman who mentored the entrepreneurial efforts of graduates from the college she founded in Boston in the

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B.S. Education Central Washington University, Ellensburg, Washington 2001

Major: Business Education, Minor: Marketing Education

M.B.A. Business Pacific Lutheran University, Tacoma, Washington 1988

B.A. Business University of Puget Sound, Tacoma, Washington 1978

Major: Accounting, Minor: Music

Certificates and Licenses:

Idaho Education Credential – Advanced Occupational Specialist, with endorsements in Business Management/Finance, Marketing, and Microcomputer Applications Valid 09/01/2012 – 09/01/2017

EXPERIENCE:

Teaching, Extension, and Research Appointments:

August 2014 Assistant Professor of Business, Saint Martin's University

– present 5000 Abbey Way SE, Lacey, Washington 98503

Sept 2012 Business Administration instructor, Lower Columbia College,

– Jun 2014 1600 Maple Street, Longview, Washington 98632

August 2001 Business Technologies instructor, Eastern Idaho Technical College,

- July 2012 1600 South 25th East, Idaho Falls, Idaho 83404

Spring 2001 Business Education teacher, Kent-Meridian High School,

10020 Southeast 256th Street, Kent, Washington 98030

Non-Academic Employment:

1978 - 1999 The Boeing Company Seattle, Washington

Enjoyed a successful 20-year career with this Fortune 50 Corporation. I worked my first 10 years as a Systems Analyst, primarily in Finance/Accounting Systems organizations. Following completion of my MBA, I worked my last 10 years in Business Management and Human Resource organizations, often assigned to special projects.

Staff Analyst/Organization Advisor

5/92 - 3/99

Computing Skills Team, Corporate-level, 5000 employees

- Administratively supported an executive level skill team managing layoff and retention decisions during corporate-wide downsizing exercises
- Managed database of surplus employees, displacement candidates, and job openings
- Designed and produced reports for a 20 member executive team for computing skills
- Communicate layoff and WARN actions with workforce focal points according to schedule established by Boeing Corporate
- Prepare layoff justification packages for Employment Stabilization Board review and approval
- Work with organization representatives to identify qualified candidates for positions deemed critical on highly visible strategic projects
- Communicate job openings via electronic mail, produce job listings

Staff Analyst/Organization Advisor

1/95 - 6/96

Division-level, 2500 employee organization

- Division administrator for Management Development programs
- Division focal point for administering Employee Opinion Survey activities
- Company-level focal for Computing Technical Skills Inventory process affecting 4700 employees

Special Events Manager

1/92 - 5/92

Director, Special Events & Recognition, Boeing Computer Services

- Plan, organize, and execute all U.S. Savings Bonds Campaign events for a division of 10,000 employees
- Schedule and coordinate events at 14 different locations covering three shifts
- Select vendors and make arrangements for a campaign kick-off breakfast and a wrap-up luncheon for 300 campaign representatives: food & beverage, agenda, decorations, entertainment, audio-visual, lighting, invitations, handouts, and publicity

Special Events Manager

1/89 - 3/91

Logistics Coordinator, "Teaming For Change" Conferences, Boeing Computer Services

- Coordinate off-site training conferences involving 1800 managers in six separate sessions, including:
 - * Logistics, supplies, scheduling, and invitations
 - * Database management and reporting
 - * Hotel arrangements: food & beverage, meeting rooms, break-out rooms, guest rooms, audio-visual and lighting requirements

Business Manager

10/88 – 1/95

Director-level, 1200 employee organization, Boeing Computer Services

- Administer programs and coordinate deliverables with Director's 3rd level managers and their staff support personnel
- Division representative and customer liaison on numerous change process improvement teams
- Division focal point for General Manager's input to monthly management teleconference calls and performance reviews
- Communicate, follow through, and solve problems
- Analyze and integrate organization input to division vice president

Financial Systems Analyst

7/78 - 10/88

Project Manager responsible for numerous systems development projects during a ten year career.

• Lead analyst responsible for ensuring workstation delivery, installation, and user system training for the top 150 Boeing Aerospace executives, 400 middle managers, and staff support personnel

- Responsible for development of system specifications, documentation, testing, conversion, and on-time implementation of a \$1 million system development project
- Coordinated system requirements with representatives from seven separate Boeing divisions, conducted user training sessions; wrote users guide

TEACHING ACCOMPLISHMENTS:

Areas of Specialization:

Business, Management, and Marketing courses

Courses Taught:

Business in Society: Ethics & Responsibility Fall 2014 - present MBA – Human Resource Management Fall 2015 – present Human Resource Management Fall 2001 – present Organizational Management Fall 2003 – present Entrepreneurship Spring 2018 – present, 2002 – 2012 Small Business Management Spring 2002 – 2012 Lead ership 2001-2012 Financial Management Spring 2002 – 2012 **Business Communications** Spring 2013-Spring 2014 Management of Human Relations Winter 2013 - Spring 2014 Introduction to Business Fall 2012 - Spring 2014 Accounting 1 Spring 2004 - Fall 2011 **Business Mathematics** Fall 2009 - Spring 2014 Customer Service Management Summer 2013-Spring 2014 Introduction to Retailing Management Fall 2013 Spring 2003 - 2012 **Business Presentations** Introduction to Marketing Fall 2001 - 2002 Introduction to Marketing Strategies Spring 2008 - 2012 **Business Advertising** Fall 2001 - 2011 Marketing Research Fall 2001 - 2007 Fall 2008 - 2010 Keyboarding MS Word Fall 2003

Student Advising:

- Graduate Students
 - Advise 50 students in the Master of Business Administration program in the School of Business at Saint Martin's University
- Undergraduate Students
 - Advise 30 students per semester for the management concentration in the School of Business at Saint Martin's University

- Undergraduate Student Advising, continued:
 - Advised about 30 students per quarter in the LCC Business Administration Associate of Applied Science degree program
 - Advised about 25 students a year toward completion of the EITC Business
 Technologies Program Associate of Applied Science degree
- Collegiate DECA (formerly Delta Epsilon Chi) marketing student organization, Advisor Coach club members in fund raising activities, community service projects, and preparation for competitive events held at Career Development Conferences sponsored by the Collegiate DECA marketing student association. Students consistently placed in top state rankings, earned medals, and qualified to advance to the annual International Collegiate DECA conference

Courses Developed:

Entrepreneurship

Spring 2018 – 2019, 2002 – 2012

Sophisticated web-based capstone simulation program; students have ranked in Top Ten teams world-wide (www.capsim.com)

Business in Society: Ethics & Responsibility

Principles of Management

Introduction to Marketing Strategies

Fall 2014 – present
Fall 2013 – present
Spring 2008 – 2012

Courses Restructured:

Organizational Management, 2014 – present Human Resource Mgmt, 2001 – present MBA Human Resource Mgmt, 2014 – present Financial Management, 2002 Small Business Management, 2002 Leadership, 2003 – 2012 Accounting 1, 2004 Business Presentations, 2003 Basic Marketing Research, 2001 – 2007

Non-credit Classes, Workshops, Seminars, etc.:

| • | EITC BOT Division bi-weekly teaching Improvement workshops | Fall 2011 - 2012 |
|---|---|------------------|
| • | Developed in-service workshop materials for College Survival Skills class | March 2003 |

Honors and Awards:

| • | Exceptional Faculty Grant – Virtual Business Management Online Simulation | 2014-2015 |
|---|--|-------------|
| • | Richard & Lila Jordan Outstanding Faculty Member of the Year | 2011-2012 |
| • | EITC Foundation – Grants for conference travel, Collegiate DECA students + advisor | 2012 |
| • | Campaign for Employee Success – Grant for conference travel | 2011 |
| • | Delta Epsilon Chi Chapter awarded Best Student Organization | 2007 - 2008 |
| • | Research Fellowship Award – The Mary Baker Eddy Library, Boston, MA | 2005 |
| • | Outstanding Chapter Advisor of the Year, Idaho Delta Epsilon Chi | 2005 |
| • | Outstanding Service Award, Idaho Lifelong Learning Association | 2004 |
| • | University of Idaho, Graduate Student Association rep, Idaho Falls extension | 2004 – 2005 |
| • | Idaho State Post-Secondary Marketing Teacher of the Year | 2002 – 2003 |

SCHOLARSHIP ACCOMPLISHMENTS:

Publications: Refereed/Adjudicated:

Armer, G. R. M. (2020). Pioneering Women Entrepreneurs. *Journal of Business Management and Change*, Summer 2020 issue, pgs 3-23.

- Armer, G. R. M. (2011). Practice makes perfect: using a computer based business simulation in entrepreneurship education. *Journal of Adult Education*, vol. 40, no. 1.
- Armer, G. R. M. (2009). Mary Baker Eddy's contribution to adult education: An historical biography. Dissertations Abstract International, 70(08). (UMI No. 3370223).

Professional Meeting Papers, Workshops, Showings, Recitals:

- Armer, G. R. M. (2019, September). Pioneering Women Entrepreneurs. Western & Business Management International Research Conference, Dijon, France
- Armer, G. R. M. (2019, September). Pioneering Women Entrepreneurs. Friday Faculty Lunch presentation. Saint Martin's University, Lacey, Washington.
- Armer, G. R. M. (2016, April). Pioneering Women Entrepreneurs in Higher Education. Mountain Plains Adult Education Association Conference, Boise, Idaho.
- Armer, G. R. M. (2010, September). Mary Baker Eddy: Pioneer educator of adults. Idaho Lifelong Learning Association Fall Conference, McCall, Idaho.

Grants and Contracts Awarded:

- Armer, G. R. M. Exceptional Faculty Grant. Lower Columbia College, awarded June 2014.
- Armer, G. R. M. Campaign for Employee Success. Eastern Idaho Technical College, received April 2011.
- Armer, G. R. M. Library Research Fellowship. Mary Baker Eddy Library, received June 2005.

SERVICE:

Major Committee Assignments:

| • | Advising Task Force, School of Business representative | Spring 2019 |
|---|--|---------------------------|
| • | Search Committee, Dean of the SMU School of Business | Spring 2018—Fall 2019 |
| • | Search Committee, Executive Assistant for the SMU School of Business | Fall 2018 |
| • | Faculty Senate, SMU School of Business representative | Fall 2017 – present |
| • | Faculty Welfare Committee, SMU School of Business representative | Fall 2016 — Spring 2019 |
| • | Institutional Review Board – Saint Martin's University | Fall 2014 — Spring 2018 |
| • | Faculty Hiring Committees for SMU School of Business | Fall 2015 — Spring 2020 |
| • | Hiring Committee for LCC Assistant Director of Financial Aid | Fall 2013 |
| • | LCC Campus facility planning committee | Spring 2013 - Spring 2014 |
| • | Hiring Committee for EITC BOT Division Manager | Spring 2011 |
| • | Peer reviewer for EITC full-time faculty | Spring 2010 - Spring 2012 |
| • | Idaho Lifelong Learning Association (ILLA), Conference Chairperson | Fall 2004 |
| • | Graduate student representative for UI Id aho Falls satellite campus | Spring 2004 |

Professional and Scholarly Organizations:

| • | Western & Business Management organization (WBM) | 2019 – present |
|---|--|------------------------|
| • | Society for Human Resource Management (SHRM) | 2018 – present |
| • | Delta Mu Delta International Honor Society in Business | 2016 – present |
| • | Sigma Beta Delta | 2015-2016 |
| • | Mountain & Plains states Adult Education Association (MPAEA) | 2016, 2004 – 2012 |
| • | National Association of Community College Entrepreneurship (NACCE) | 2010 - 2012 |
| • | Idaho Lifelong Learning Association (ILLA) | 2003 – 2012 |
| • | Collegiate DECA (formerly Delta Epsilon Chi) as student organization advisor | 2001-2012 |
| • | Business Professionals of America (BPA) as student organization advisor | 2009 |
| • | National Business Educators Association (NBEA) | 2014, 2000 – 2003 |
| • | Washington Business Information Technology Educators (WBITE) | 2000 – 2002 |
| | Washington Education Association (WEA) | Fall 2013, 2000 – 2001 |

PROFESSIONAL DEVELOPMENT:

| • | WBM International Research Conference, Dijon, France | September 20-21, 2019 |
|---|--|-----------------------|
| • | (SHRM) HR Innovation Experience, Seattle, Washington | October 22-26, 2018 |

Teaching:

| • | Mountain Plains Adult Education Association Conference, Boise, Idaho | April, 2016 |
|---|--|-----------------|
| • | National Business Educators Association (NBEA) Conference, Los Angeles, CA | April, 2014 |
| • | Teaching & Technology Bootcamp, Eastern Washington University | July, 2013 |
| • | Collegiate DECA International Career Development Conference s | 2011 - 2012 |
| • | Collegiate DECA Idaho State Career Development Conferences | 2002 - 2012 |
| • | Mountain Plains Adult Education Association Spring Conferences | 2005 - 2012 |
| • | Idaho Lifelong Learning Association Fall Conferences | 2003 - 2010 |
| • | Business Professionals of America, Idaho State Conference, Boise, ID | March 2009 |
| • | International Festival & Events Association Annual Conference, Boise, ID | September, 2008 |

REFERENCES:

| Christian Godfrey, Ph. D., Instructor - Business & Technology | christian.godfrey@cei.edu |
|--|---------------------------------|
| 1600 South 25 th East; Idaho Falls, ID 83404 | 208-313-0485 cell |
| Karen Wilson Scott, Ph. D., Chair/Professor, Organizational Learning & Perfo | ormance <u>scotkare@isu.edu</u> |
| Idaho State University, Idaho Falls, ID 83402 | 208-521-9793 cell |
| Margaret (Peggy) Nelson, EDS, Manager, General Education (retired) | pegmin@yahoo.com |
| 1600 South 25 th East; Idaho Falls, ID 83404 | 208-520-2019 cell |
| Nadine Lemmons, MBA Business Technology instructor <u>nle</u> | emmons@lowercolumbia.edu |
| 1600 Maple Street, Longview, WA 98632 | 360-751-8415 cell |